

QUALITY POLICY

“Our mission is to be a market leader through Exceptional Service & Exceptional People.”

Consistent with this mission, the company has defined strategic goals. To offer:

- A total solution for customers’ needs in the facilities maintenance and support services market
- Focus on high quality performance
- To sell at a price to deliver the customers’ requirements without compromising our quality standards.
- Empowered & accountable people.
- Customer & employee loyalty

We are committed to continual improvement via a management system that complies with BS:EN:ISO 9001:2008.

The measurable way of doing this is by setting challenging objectives & targets that support our strategy.

We monitor our performance against these objectives through various activities including inspections, audits, site tours and appropriate data gathering.

Our management team regularly review all the relevant information collected, to drive improvement forward.

Each of our employees are responsible for ensuring that resulting processes are adhered to.

This Policy will be available at all resident manned sites, divisional & regional offices, and to the general public via the company website. All relevant persons working for, or on behalf of us, will be made aware of this policy through a program of training. This Policy will be reviewed by the management team on an annual basis or sooner if appropriate.

Continual Improvement is built on your participation.



Ian Entwisle
Chief Executive Officer