

NEWS RELEASE



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NORLAND LAUNCHES FORMAL APPRENTICE SCHEME

Norland Managed Services has launched a formal apprentice scheme which will play an important role in building the exceptional workforce necessary to ensure success today and tomorrow.

Norland has about 15 apprentices throughout the country, predominantly in London but also located across Scotland, the Midlands and Oxford.

As the company has grown, it was felt that the 'local' approach would no longer meet the needs of the company or apprentices and, ultimately, Norland's clients. Therefore, a new initiative has been launched to provide more consistent guidance to apprentices and to ensure they receive the training required to support the business.



In association with JTL, it was identified that training in maintenance engineering compliments Norland's portfolio of services and will provide the multi-skilled technicians required.

Apprentices attend college one day a week with the aim of achieving NVQ level 3 after three years. This is supported on site with relevant practical experience and guidance.

Rachael Henderson, HR director commented: "Every apprentice has a supervisor suitably trained to work with young people and a personal mentor who can help them broaden their experience. For the first time we have also appointed a single point of contact; a dedicated Apprentice Manager, who will co-ordinate our support and ensure consistency."

College places on the maintenance engineering scheme are limited in number and location and for those apprentices outside London, Norland will continue to work with BEST, JTL and other organisations to train apprentices on more traditional electrical, plumbing and gas engineering schemes.

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Notes for Editors:

- The picture shows apprentices from Norland Managed Services in front of The British Museum where a launch event was held. This and other images are available as JPEG email attachments.
- Norland Managed Services Limited is one of the UK's fastest growing providers of facilities maintenance and support services in the built environment, achieving 25 per cent growth in each of the last three years.
- With 12 offices across the UK and employing over 1,600 staff, the company has an annual turnover in excess of £150 million.
- Customers include Merrill Lynch, The British Museum, Selfridges, Lloyds TSB, BSkyB, Trinity Mirror and Citi.
- Norland's success has been built on high levels of customer service and its major focus on people and technical skills.
- Further information about Norland Managed Services can be found on its website: www.norlandmanagementservices.co.uk.

For further information, please contact:

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